



# FlashLink®

## BLE Mobile Gateway

Model 40993



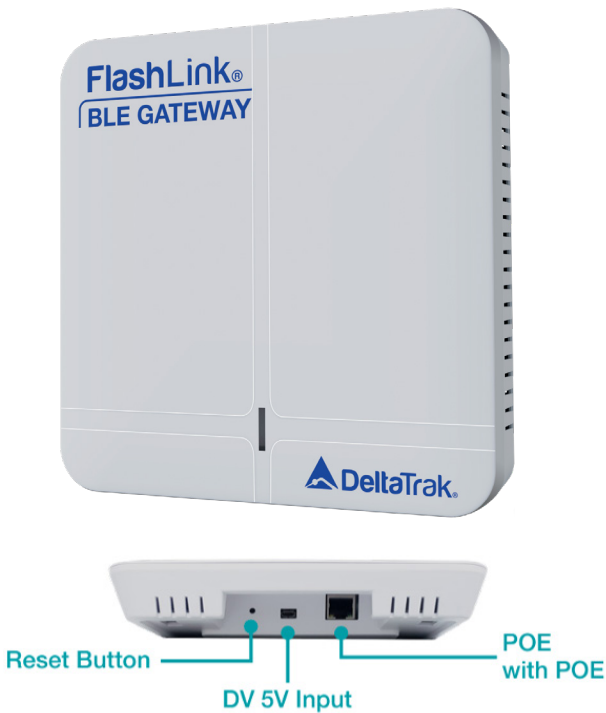
## Box Contents



Front



1. BLE Gateway
2. Mounting bracket
3. Power over ethernet cable



### 1.1 Power Supply Interface

The Gateway supports two power input options:

- Ethernet – IEEE 802.3af compliant
- Micro USB (DC 5V / 1A)

#### PoE Power

Connect a PoE-enabled Ethernet cable to the Ethernet port. The device must be powered by an IEEE 802.3af compliant PoE source.

#### Micro USB Power

Connect a regulated 5V / 1A DC power supply to the Micro USB port.

#### Warning

Use only **one power source at a time**. Do not connect PoE and Micro USB simultaneously. Doing so may damage the Gateway.

## 1.2 LED Indicators

The Gateway supports two power input options: Red and Green.



### RED LED

**Status:** Fast Flash (3 times per second)

**Meaning:** Gateway is booting

**Slow Flash:** (once every 2 seconds)

**Meaning:** Boot successful, but no cloud connection



### GREEN LED

**Status:** Flash Every 2 Seconds

**Meaning:** Connected to cloud and receiving BLE advertisement packets

**Slow Flash:** Flash every 10 seconds

**Meaning:** Connected to cloud, but no BLE devices detected

## 1.3 Reset Button

**Short press (< 3 seconds):** Reboots the Gateway

**Long press (> 5 seconds):** Restores factory settings

After a factory reset, all network settings (Wi-Fi, static IP, disabled AP mode, etc.) must be reconfigured.

### 2.1 Pole Mounting Instructions

1. Choose a suitable pole or Structure column
  - Diameter must match the mounting bracket specification
  - Pole must be vertical, stable, and free of corrosion
2. Position the mounting bracket
  - Hold the bracket at the target height (15–25 ft)
3. Attach using clamps or U-bolts
  - Wrap the stainless-steel hose clamps/U-bolts around the pole
  - Tighten evenly until the bracket is rigid and does not rotate
4. Mount the gateway
  - Attach the gateway to the bracket per the mounting design
  - Ensure all fasteners click or lock into place
5. Environmental & Orientation Guidelines
  - Mount with the gateway facing outward and free of obstructions.
  - Avoid mounting inside metal enclosures or behind thick concrete, which can reduce signal.
  - Protect cabling using conduit or UV-resistant cable ties.
  - Maintain drip loops on any outdoor cables to prevent water intrusion.

6. Final Verification. After Installation:
  - Confirm the gateway powers on and passes self-check (LEDs or display indicators).
  - Validate network connectivity and signal strength at the installation location.
  - Document the Device ID/Mac ID, mounting location and height for future maintenance.

## 2.2 Mounting Height Requirements

1. Install the gateway at an elevation between 15 ft and 25 ft above ground level.
2. This elevation improves radio signal propagation and minimizes ground-level interference.

## 2.3 Approved Mounting Surfaces

1. The gateway may be installed on:
  - A wall or ceiling (interior )
  - A pole or column(structure column, utility pole, equipment mast, or dedicated mounting pole)

Both methods require secure installation using proper hardware to ensure long-term stability.

## 2.4 Wall / Ceiling Mounting Instructions

1. Select the mounting locations
  - Height: 15–25 ft
  - Surface must be flat and structurally sound
  - Ensure clear line of sight where possible (minimize obstructions) Both methods require secure installation using proper hardware to ensure long-term stability.

## 3.1 Accessing the Gateway User Interface

1. Ensure the Gateway is powered **ON**.
2. Using a computer (Wi-Fi enabled) or mobile device, connect to the Gateway's Wi-Fi network:

**SSID format:**

beacongw\_[MAC]

**Example:** beacongw\_304A2657E4EC



3. Enter the Wi-Fi password  
**wf8tdqz!3r5nt4ht#cco5qi**
4. Open a web browser and navigate to:  
**192.168.8.1**

## 5. Enter login credentials

**Username: admin**

**Password: ptzem655#i44epdm2!usvvl**

Gateway

**Authorization Required**  
Please enter your username and password.

Username

Password

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## 6. Click **Login** to access the configuration interface.

# Network Configuration

## 4.1 Ethernet Setup

*The device is configured for Ethernet by default.*

### 1. Navigate to **Network > Interface**

Gateway Status **Network** Service System Logout

Flash Linux image

Hardware Vers...  
Software Vers...  
BLE Vers...

Upload a sysupgrade-compatible firmware image to replace the running firmware. Check "Keep settings" to retain the current configuration (requires a compatible firmware image).

Update From:

Local Image:  No file chosen

Keep settings:

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## 2. Under WAN Mode, select **Ethernet**

**Gateway** Status Network ▾ Service ▾ System ▾ Logout

Wan Mode

DHCP

Web Portal

### 3. Click **Save & Apply**

4. The Gateway will reboot

5. **RED LED** will flash during boot

6. Confirm the **GREEN LED** begins flashing to verify cloud connection

## 4.2 WiFi Setup

1. Navigate to **Network > Interface**

2. Change WAN Mode from Ethernet to Wi-Fi

**Gateway** Status Network ▾ Service ▾ System ▾ Logout

Wan Mode

DHCP

Web Portal

### 3. Click **Save & Apply**

4. The Gateway will reboot

5. **RED LED** will flash during boot

6. Confirm the **GREEN LED** begins flashing to verify cloud connection

**Gateway** Status Network ▾ Service ▾ System ▾ Logout

Wan Mode

Nearby WLAN


Encryption: WPA2 PSK (CCMP)  
BSSID: E2:55:A8:28:95:48  
Signal: -55dBm  
Channel: 1

## 4.3 Static IP Configuration

1. Navigate to **Network > Interface**
2. Change DHCP to Static
3. Enter required IP configuration parameters

**Gateway**   Status   Network ▾   Service ▾   System ▾   Logout

Wan Mode:

Nearby WLAN:  

Encryption: WPA2 PSK (CCMP)  
BSSID: E2:55:A8:28:95:48  
Signal: -55dBm  
Channel: 1

SSID:

BSSID:

Encryption:

Cipher:

Key:

DHCP:

IP Address:

Netmask:

Gateway Address:

Primary DNS Address:

Secondary DNS Address:

Web Portal:

4. Click **Save & Apply**
5. Wait for the Gateway to reboot (up to 2 minutes)

## 4.4 LED Behavior

- **GREEN FLASHING:** Connected successfully
- **RED FLASHING:** Network access blocked or no internet access

### **Ensure:**


- The IP address is not already in use
- Gateway is permitted through the firewall

# Disabling the Ad-Hoc (AP) Wi-Fi Network


The Gateway broadcasts a local configuration Wi-Fi network (AP mode) by default.

If disabled:

- The interface can only be accessed through the local network using the device's IP address.
- Factory reset will re-enable AP mode.

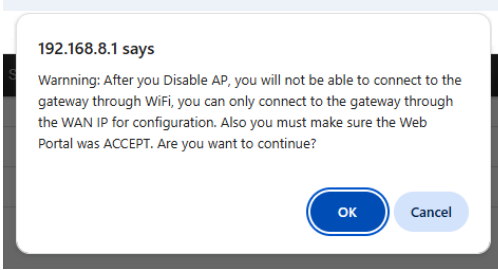
Gateway		Status	Network ▾	Service ▾	System ▾	Logout
Local Time						Tue Nov 5 14:19:10 2019
Uptime						0h 7m 7s
Load Average 						0.18, 0.28, 0.19
Memory Free						82836 kB / 125220 kB (66%)
<b>Network information</b>						
WAN MAC						F0:A8:82:F5:5C:AA
WAN Type						Ethernet
WAN IP						N/A
Router IP						N/A
DNS IP						N/A
Connected Time(Sec)						N/A
RX Bytes						0
TX Bytes						47602
Cellular Info						

## WIFI AP CONFIGURATION

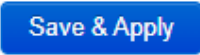
AP SSID	<input type="text" value="blegw_F0A882F55CA8"/>
AP LAN IP	<input type="text" value="192.168.8.1"/>
AP Password	<input type="password" value="*****"/> 
AP SSID Hidden	<input type="checkbox"/>
AP Disabled 	<input checked="" type="checkbox"/>
<input type="button" value="Save &amp; Apply"/>	

To disable AP mode:

1. Scroll to the bottom of the Status page
2. Check the AP Disabled box
3. Confirm the warning popup



4. Click **Save & Apply**. Ad-hoc Wi-Fi is now disabled.



## 5.1 Remote Firmware Updates

Firmware updates are typically deployed automatically by DeltaTrak.

**For questions, contact:**  
**dtcloudservices@deltatrak.com**  
**925-400-9384**

## 5.2 Local Firmware Update

### 1. Navigate to **System Update > Firmware Update**

The screenshot shows a web interface for updating the gateway's firmware. At the top, there is a navigation bar with the following items: Gateway, Status, Network, Service, System, and Logout. Below this, the main heading is "Flash Linux image".

The interface displays the following information:

- Hardware Version: KG20\_V1.42
- Software Version: 18.001.00\_2.0.10
- BLE Version: unknown

A note states: "Upload a sysupgrade-compatible image here to replace the running firmware. Check 'Keep settings' to retain the current configuration (requires a compatible firmware image)."


The update options are:

- Update From: Local file (selected in a dropdown menu)
- Local Image: Choose File openwrt-18....upgrade.bin
- Keep settings:

A blue button labeled "Flash image.." is positioned below the "Keep settings" checkbox.

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2. Select Update from: Local File
  3. Upload the firmware file
  4. Verify SHA256 checksum (compare first and last digits with provided file)
  5. Choose one:
    - Keep Settings (retain configuration)
    - Uncheck to use default settings
  6. Click Flash Image
-  Do not remove power during update.

Gateway Status Network Service System Logout

### Flash Firmware - Verify

The flash image was uploaded. Below is the checksum and file size listed, compare them with the original file to ensure data integrity. Click "Proceed" below to start the flash procedure.

- Checksum
  - MD5
  - SHA256 `887ab013fe935d5850d378d8fdcf9b71774e42e9a8495ecc6d5b1552d29a837e`
- Size: 8.00 MB (15.69 MB available)
- Note: Configuration files will be erased.

Cancel Proceed

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7. Wait approximately 4 minutes for automatic reboot
- ### Verify Update
- Return to the firmware page
  - Confirm updated firmware version is displayed
  - Verify Green LED is flashing (cloud connected)

## 6.1 Remote Firmware Updates

For secured networks, allow outbound access to:

**MQTT Broker:**

mqtt.flashtrakrtl.com

**TCP Port:** 8092

## 6.2 Required Firewall Rules

Protocol	Port	Purpose
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ICMP	—	Ping (connectivity test)
UDP	123	NTP time synchronization
UDP	53	DNS resolution
TCP	8092	MQTT cloud connection

## 6.3 Startup Connectivity Sequence

1. Gateway pings configured DNS server  
(May also ping 8.8.8.8)
2. Sends NTP request (UDP 123)
3. Performs DNS lookup for mqtt.flashtrakrtl.com
4. Establishes MQTT connection (TCP 8092)
5. Authenticates using preconfigured credentials and SSL certificates

Firewalls must allow both outbound requests and inbound responses.

### 7.1 Cloud Connection Issues

#### Symptom: No LED

1. Verify power source
2. Confirm only one power method is connected
3. If still no LED, device may be defective.  
Please contact support for assistance.

#### Symptom: RED LED Flashing

Indicates no cloud connection. Check:

1. Network configuration (Ethernet vs Wi-Fi)
2. Correct Wi-Fi credentials
3. Static IP configuration accuracy
4. Firewall rules (see Section 6)
5. Physical cable connections
6. Use Network > Diagnostics for log review.
7. Wi-Fi signal strength (move device closer to router)
8. Static IP conflicts

If issue persists, contact support.

### 7.2 BLE Logger Issues

#### Symptom: No Data from BLE Logger

1. Confirm logger is powered ON
2. Troubleshoot physical connection disruption between the logger and gateway by moving logger close to the Gateway without any other obstacles for at least 30 minutes
3. Check last known battery level of the logger
4. Verify Gateway firmware is current
5. Inspect logger for physical damage

If issue persists, contact support

### **Mobile App Verification**

Use FlashTrak BLink (iOS / Android) to:

- Sync logger manually
- Verify logger functionality

If logger works via mobile app but not Gateway, investigate:

- Signal interference
- Gateway placement
- Firmware compatibility

### **Gateway Reset**

- Short press: Reboot
- Long press: Factory reset (network settings must be reconfigured)

**Email:** [dtcloudservices@deltatrak.com](mailto:dtcloudservices@deltatrak.com)

**Phone:** 925-400-9384 or 800-390-0804 (Option 4)

**Website:** [www.deltatrak.com](http://www.deltatrak.com)